



Rikhsiev Nusratilla Kudratillaevich

Male, 15 October 1988

+998 (99) 4815515

nusratilla.88@gmail.com

Site: wcode.uz

Reside in: Tashkent

Citizenship: Uzbekistan

Not ready to relocate, ready for business trips

Desired position and salary

Specialist

Specializations:

- Sales department coordinator, Sales manager
- Contact center specialist, Call center operator
- Partner manager
- Tourism manager
- CMS WordPress Developer
- Front-End Web Developer

Employment: full time, part time, project work

Work schedule: full day, shift schedule, flexible schedule, remote working

travel time to work: any

Work experience

2023 — till now

Dreamport Management Ltd

[Uzbekistan / UAE](#), www.dreamport.me

Customer Support Consultant

Assisting clients with accurate, relevant, and complete information or solutions, resolving issues, and suggesting additional products and services.

2021 — 2023

Freelance

[Latvia](#)

Freelancer

WordPress, Front-End Web Developer. Research assistant. Data analysis.

2019 — 2021

International Travel Network

[Latvia](#), www.asaptickets.com

Team Leader

Supervising and leading the team, including training new hires, assigning tasks, and monitoring performance. Customer service.

2017 — 2019

International Travel Network

[Latvia](#), www.asaptickets.com

Travel Agent

Customer service.

2016 — 2017

“Mukammal Talim” HTM

[Uzbekistan](#)

Tutor

Tutoring ESL students with basic grammar knowledge.

2013 — 2015

Republic Cash Collecting Service, Tashkent Department.

[Uzbekistan](#)

Job executer supervisor

Work with documents.

Education

2022

ISMA University of Applied Sciences / PhD

[Latvia](#)

Management and Administration

Business Administration – not finished

2020

University of Latvia / Master

[Latvia](#)

Faculty of Business, Management and Economics

International Business (with Specialization in Export Management)

2013

Tashkent State Technical University / Bachelor

[Uzbekistan](#)

Electronics and automation

Automation and Management

Key skills

Skills

Business communication. Problem solving. Teamwork. Customer Relationship Management.

Sales management. Customer Support. Customer service. Active Listening. Critical thinking. Data

analysis. Travel agent. Sales agent. MS Word. MS Excel. MS PowerPoint. CMS WordPress.

HTML. CSS. JavaScript. ES6. JSON. JQuery. Bootstrap. Git. GitHub.

Language(s)

Listening

Reading

Speaking

Writing

Uzbek — Native

C2

C2

C2

C2

English

C1

C1

C1

C1

Russian

C1

C1

C1

B2